

Customer Feedback – Summary Feedback

Appendix B

Home to School Transport – School Buses for Tadcaster Grammar School

Question Answered	Response %
Does the bus arrive on time	83% - Yes 17% - No
Is the bus clean	87% - Yes 13% - No
Is the driver friendly	56% - Yes 41% - Usually 3% - No
Is there trouble on the bus	33% - No 55% - Now and again 12% - Yes

Home to School Transport – Taxi Provision for Applefields School

Question Answered	Response %
Does the taxi arrive on time	100% - Yes
Is the taxi clean	100% - Yes
Is the driver/escort friendly	93% - Yes 7% - Usually
Is there trouble on the taxi	90% - No 10% - Now and again